From: john@shbpatents.com

Sent: Saturday, December 13, 2003 1:00 PM

To: eReference Subject: Comments

This is with reference to the E-Patent Reference feature announced in the notice dated December 1, 2003.

A disadvantage of the feature as currently proposed is that because only a registered practitioner or an applicant can use the private PAIR system, my staff will not be able to use the feature. It would be desirable to set up the system so that an authorized employee of a registered practitioner can use the private PAIR system without masquerading as the practitioner.

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